NetTutor: Online Tutoring For Students

What is NetTutor?

NetTutor is an online tutoring service comprised of teachers and tutors who
have a demonstrated interest in helping students succeed. All tutors have taken a rigorous subject-area
exam to show that they are qualified for a tutoring position. Each tutor has strengths in his or her field
that are shared with the tutoring team, so all tutors benefit from working together in a collaborative,
academic, and professional atmosphere. Tutors are trained not only in the best practices, but also in
learning theory and supporting adult learners.

Using the Socratic Method, tutors guide students through problems or concepts, but never present
answers. This approach develops students' critical thinking skills and encourages them to persevere!

How is Tutoring Made Available?

NetTutor offers tutoring online via:

- Live sessions with a tutor
- Archived sessions for a given topic
- Submitting essay papers via the Paper Center for feedback

In What Subjects is Tutoring Available?

NetTutor offers tutoring and assistance for the following:

- Math (Basic Math through Calculus, and Advanced Math topics)
- Statistics (Beginning, Intermediate, and Advanced)
- Accounting, Economics, and Finance
- Science (Biology, Chemistry, and Anatomy & Physiology)
- Computer Science
- Humanities and Social Sciences
- Writing (The Online Writing Lab provides a Paper Center where students can submit papers for feedback, and a live tutorial where students can ask questions)

Who Can Use NetTutor?

NetTutor is available to all Ottawa University students, and is accessible through either Blackboard or the MyOttawa portal.

This service is free for students.

How do Students Access NetTutor?

Students follow these steps to access NetTutor via Blackboard (available to any student who is taking a fully online course, and students who use Blackboard in conjunction with a face-to-face course):

1. Log in to Blackboard and access the course.
2. Click on "My Tools" in the main course navigation bar (on the left-hand side).

3. Locate the NetTutor icon. Then click on the link to NetTutor.

4. NetTutor opens in a new window or tab. *Please note:* NetTutor is a free service to students, and this link provides students direct access to NetTutor.
5. Click on a link to a topic area.

6. NetTutor displays the services for that topic, and when live tutoring is available. Click on an option to access that service:

Click here to go back to the list of topics.

Welcome to the Ottawa University Live Biology Tutor : Tutor Group

Live tutoring is currently available:

- Mon - noon to 1 a.m.
- Tue - 6 a.m. to 1 a.m.
- Wed - noon to 1 a.m.
- Thur - 9 a.m. to 1 a.m.
- Fri - 6 a.m. to 11 p.m.
- Sat – 10 a.m. to 9 p.m.
- Sun - 10 a.m. to 1 a.m.

All times are Eastern and subject to change.

Versión en Español
Welcome to NetTutor
Karen Ludwig

Home
Ottawa University
Live Biology Tutor
Online Manual
About Link-Systems

Click here for a live tutoring session. The Live Tutorial is a one-on-one interactive environment. Everyone connected to that board may watch, but only one student at a time interacts with the tutor. When a tutor is conducting a live tutorial for your class, you will see the name of the tutor and how many people are in the tutor's live queue.

Join Live Tutorial Room: Timothy Rafalski
Queue Size: 9

Q&A Center. Queue Size: 0
Submit a question and get a response within 24 hours.

Tutorial Archive
Archive of previous Live Tutorial sessions

Browser Test
Ensures your computer meets all requirements

Online Manual
Explains how NetTutor® works

The Tutorial Archive is the location where you will find saved archives of previous Live Tutorial sessions and Q&A Center questions.

The Q&A Center is available 24 hours a day, 7 days a week to students and tutors. After you submit a question using the WorldWide Whiteboard™ you will receive automatic notification when a tutor has answered your question.

The Browser Test is a step-by-step process to ensure your computer meets NetTutor system requirements. We recommend visiting the Browser Test before you utilize this product.

Launches the NetTutor User Manual (PDF format).Here you will find all the information necessary to get you started.
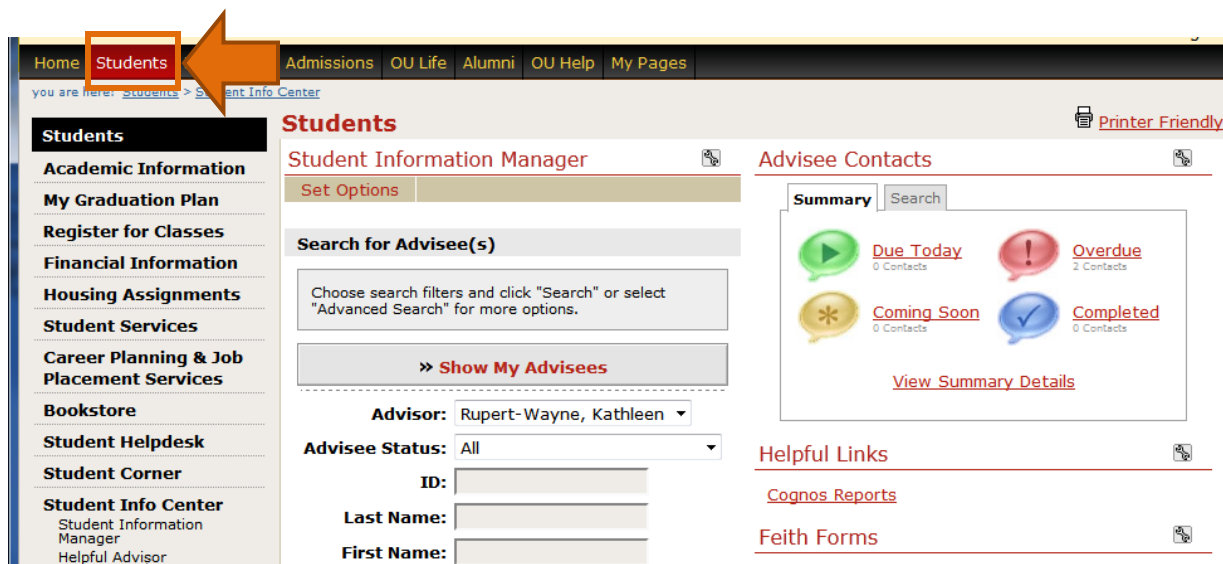
Students follow these steps to access NetTutor via the MyOttawa portal:

1. Log in to the MyOttawa portal at myottawa.ottawa.edu.

2. Click on the **Students** tab.

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For feedback regarding this document, contact OUAcademicTech@ottawa.edu.

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3. Click on the **Academic Information** link in the navigation bar. At the bottom of the screen you'll find information about NetTutor. Click on the NetTutor icon to access tutoring services.

Experiencing difficulty launching NetTutor?

If you're having a problem launching NetTutor, try the following:

1. Check to see that pop-up blockers are turned off (this is the number one cause that prevents NetTutor from launching).
2. If you can launch NetTutor but it isn't working properly (i.e. the whiteboard does not load or appear), it may be a Java issue.
    *   Refer to the bottom of the main NetTutor page for instructions on updating Java (Java is required for NetTutor to run). See screen capture below.
1. If neither of these solutions corrects the problem, submit a ticket with NetTutor (the form is located at the bottom of the main NetTutor page). See screen capture below.

NetTutor® Online Tutoring Service

CONNECT. ENGAGE. LEARN.

Ottawa University Live Accounting, Economics, and Finance Tutor

Ottawa University Live Biology Tutor

Ottawa University Live Chemistry Tutor

Ottawa University Live Computer Science Tutor

Ottawa University Live Humanities and Social Sciences Tutor

Ottawa University Live Math Tutor

Ottawa University Live Statistics Tutor

Ottawa University Online Writing Lab

Site Notes -- **Attention Chrome and Firefox users**: Older versions of the Java plugin may not work properly in newer browsers. Due to vulnerabilities with the plugin, the browser manufacturers require you to have the latest version of Java. Click here for more information about Chrome. Click here for more information about Firefox.

If you need help or have questions, please submit a Customer Support Request.
Review End User Agreement - Review Privacy Policy Statement
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Who to Contact:

Questions about Ottawa University tutoring policies: Julie McAdoo (julie.mcadoo@ottawa.edu)
Customer Support for NetTutor: Fill out the Customer Support Request form available on the tutoring site.